

October 15th, 2015

Mr. Rakic,

We are almost finished with the paint and interior of the Lear 31A we purchased a month or so ago, and as we near completion, and I wanted to take a moment to not only thank you and your team for making things go as smoothly as it did, but to also commend you on the professionalism of your entire firm.

From pre-purchase communication, timely responses to questions, and even the initial meeting to see the aircraft, you and your guys did a great job of keeping my schedule...on schedule. Flying around the country to look at possible aircraft buys is a pain in the backside in the first place, it was nice that you guys were on time and the aircraft was ready to view.

Another thing I want to mention, (and I'm saying this so you don't ever stop doing it) was the impeccable order in which the offices, and the aircraft records are kept. I can often tell by a brokers office space if they are going to keep the records organized or not. The way you guys stored and labeled the records, and the matching boxes they were in, was very refreshing. Not sure what that costs you, but it is not only impressive, but certainly makes it easy to review the records as well.

Again, thanks for a good aircraft, and of course a good experience in buying it. Please tell the girls and Lubo I said "Hi" and thank them all for me.

Hope we can do another deal soon.

Patrick "Patman" Hall
Vice President – Operations
Director of Maintenance



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